



Transforming last mile access through health system partnerships

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Speakers



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Our Global Challenge

Dr. Samukeliso Dube
Executive Director



MSI's Health Systems Strengthening – what are we learning?

Anna Mackay

Senior Director, Global Programmes and Philanthropy

How has MSI's approach evolved?

Bottom-up partnerships with governments in

23 countries



6000+ public sector facilities

working with 10,000+ providers



Last year we supported governments to reach

6.1 million

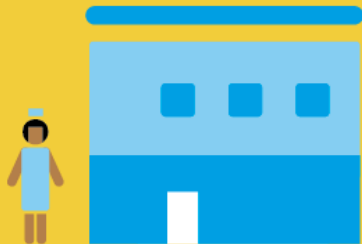
clients:

800,000 were adolescents



8 out of 10

clients were from a community left behind by the health system



Seeing a step-change in access and equity:

up to **80%**

increase in adolescent reach



In Nigeria, we are working with the government to meet

25% of national contraceptive demand





MSI's Health Systems Strengthening – what are we learning?

Dr Carole Sekimpi
Senior Country Director MSI



Behaviour change



Normalising services



Reducing Stigma

Community
level



Client

Facility level

Community level



Client



Strengthening quality



Increasing choice



Expanding adolescent access

Health System Management

Facility level

Community level



Client



Data-driven decision making

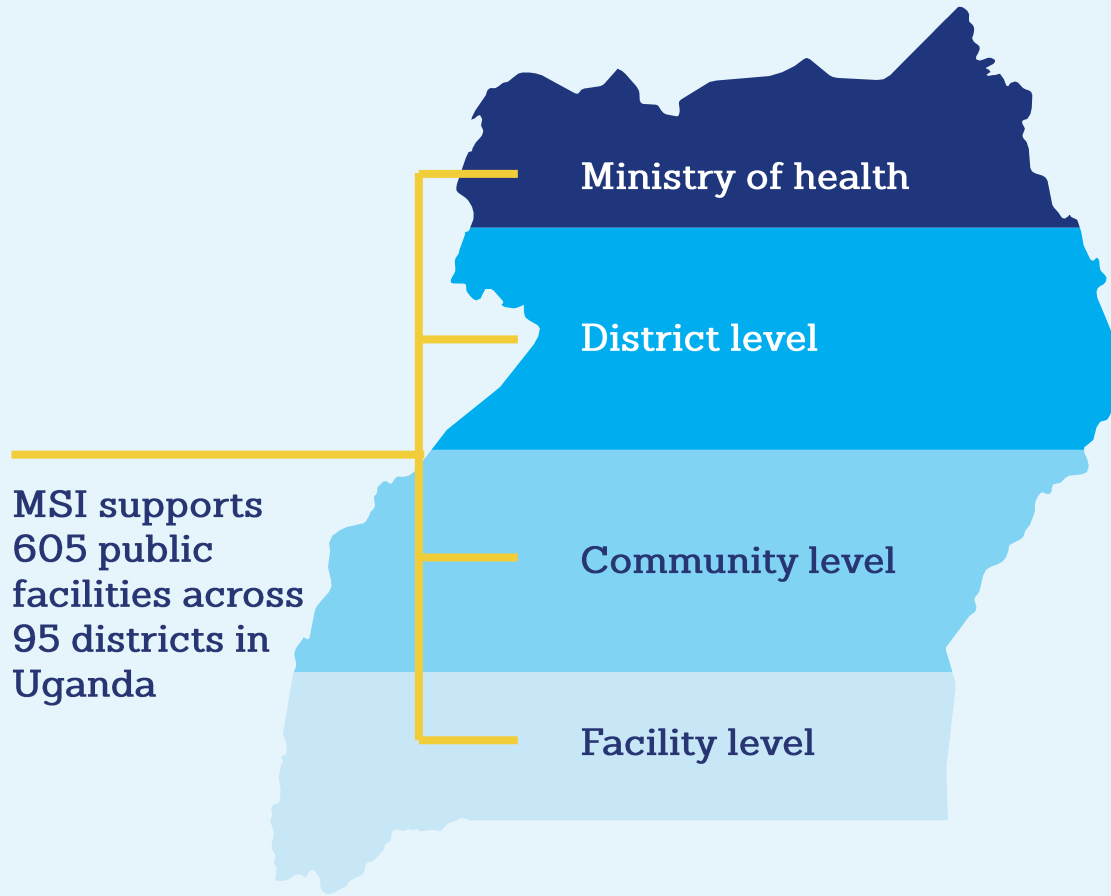


Supply chain management



Removing restrictions

MSI is supporting governments to increase and sustain choice, quality and reach



500,000

women and girls accessed services last year

82% were from underserved communities

17% are now adolescents, far exceeding national benchmark of 10%

30% increase in women & girls seeking services



Facilities have **maintained high client levels and adolescent reach in the year since MSI Uganda transitioned** to a lighter touch support model

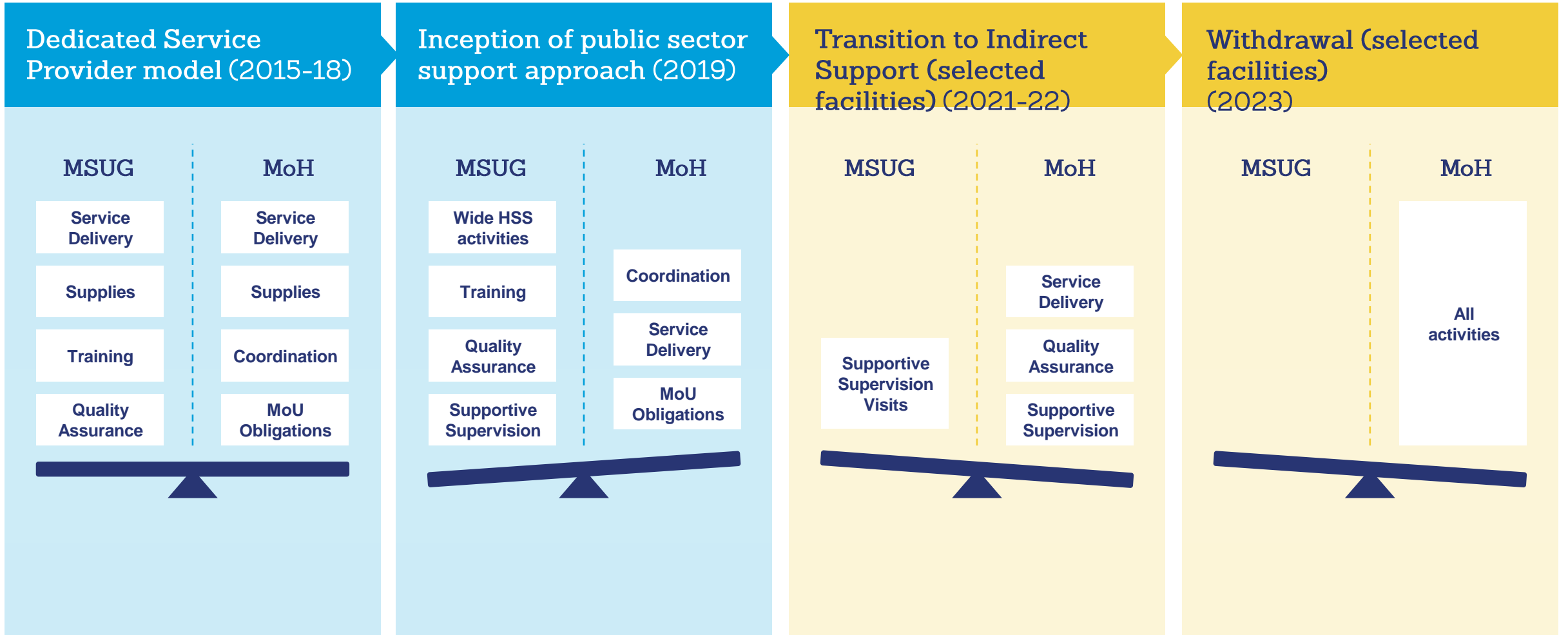
As one government provider in Bunyangabo shared,

“

These trainings have helped us improve our services and the quality we offer our clients. We can now counsel on and provide any method confidently and clients are able to select any family planning method they want.”



Tailored transitions for sustainable change: the Uganda experience





Learnings from Ghana

Dr Claudette Diogo

Logistics and Supply Manager Programme Manager,
Family Planning Ghana Health Service

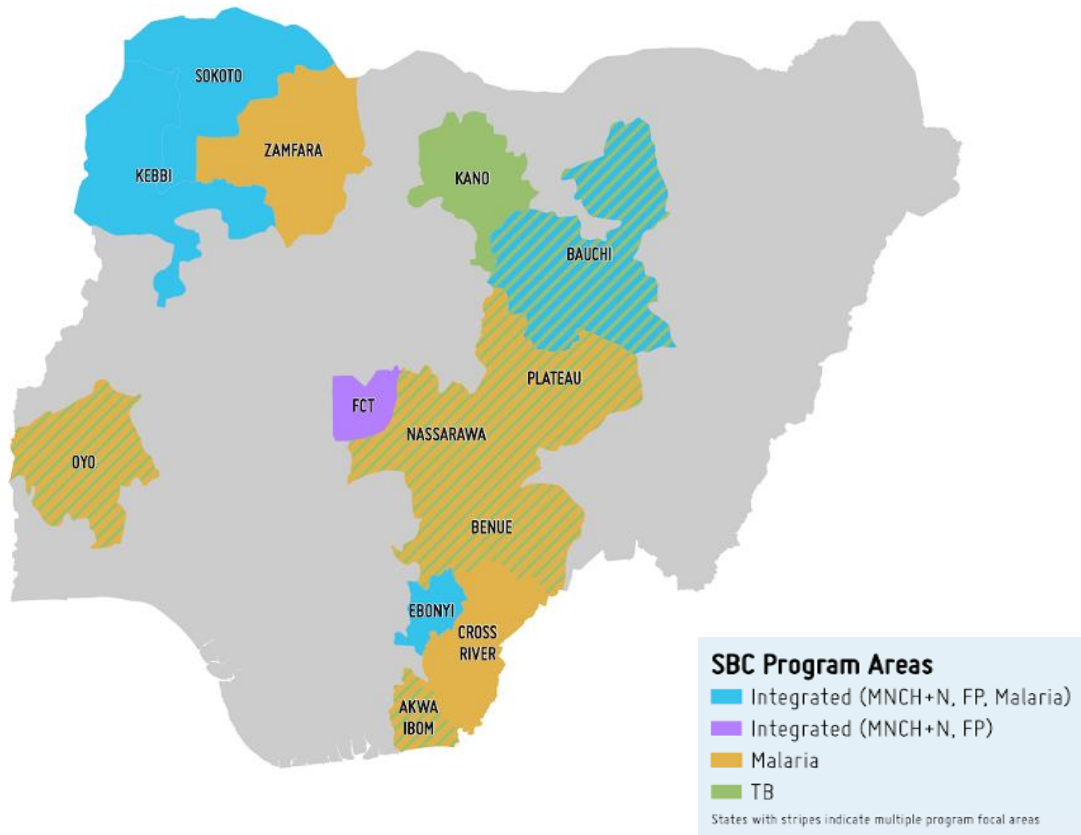


Driving Sustainable Demand in Nigeria

Dr Abdulrahman Zagga

State Lead, Breakthrough Action-Nigeria (BA-N)

Breakthrough ACTION Nigeria – at a glance



Project Duration: 2018 – 2025

Overview

Breakthrough Action Nigeria (BAN) is USAID's flagship Social and Behaviour Change project.

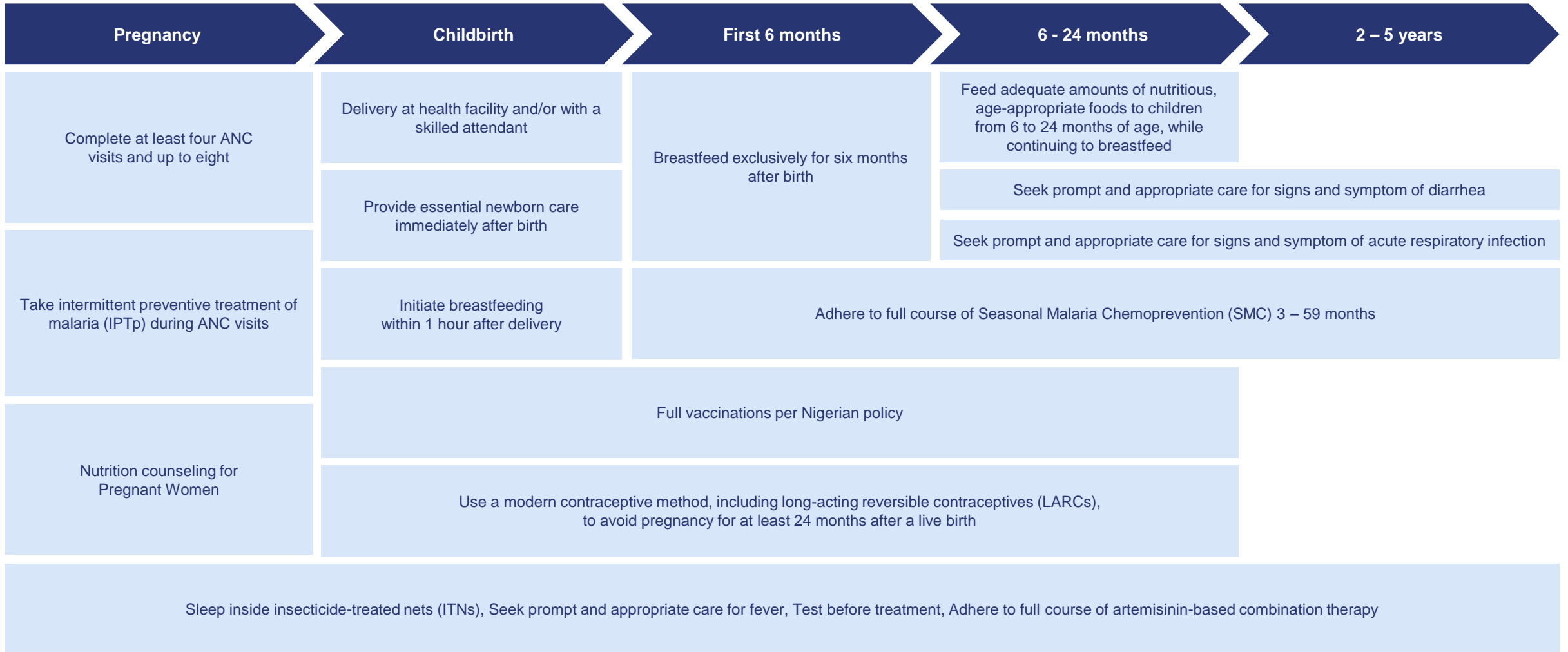
The overarching goal is to strengthen 17 health behaviours in family planning and reproductive health, maternal new-born and child health, malaria and TB.

The project's key objectives are to:

Strengthen public sector systems for oversight and co-ordination of social and behaviour change at the national and sub-national levels.

Improve individual and social determinants of health

17 Priority Health Behaviors



BA-N's Coordinated Multi-Channel Approaches for Integrated SBC Intervention

Community Social Behavior Change	Community Capacity and Sustainability	Women Empowerment Group
Mass Media	Mobile/Digital	Provider Behavior Change
Religious Leaders Advocacy/SBC-ACG	Coordination with USAID IPs	Strengthening government capacity



Partnerships to expand mentorship and supportive supervision in Ethiopia

Jemal Kassaw
EngenderHealth

Partnership to expand Catchment Based Clinical Mentorship and Supportive Supervision in Ethiopia

£70 million invested as financial aid to the MoH

Provider

Skills of primary level providers

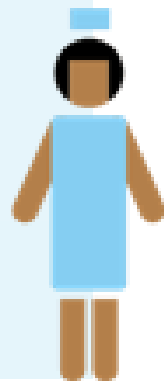
Products

Availability of commodities at primary health posts

Place

Readiness of primary health posts

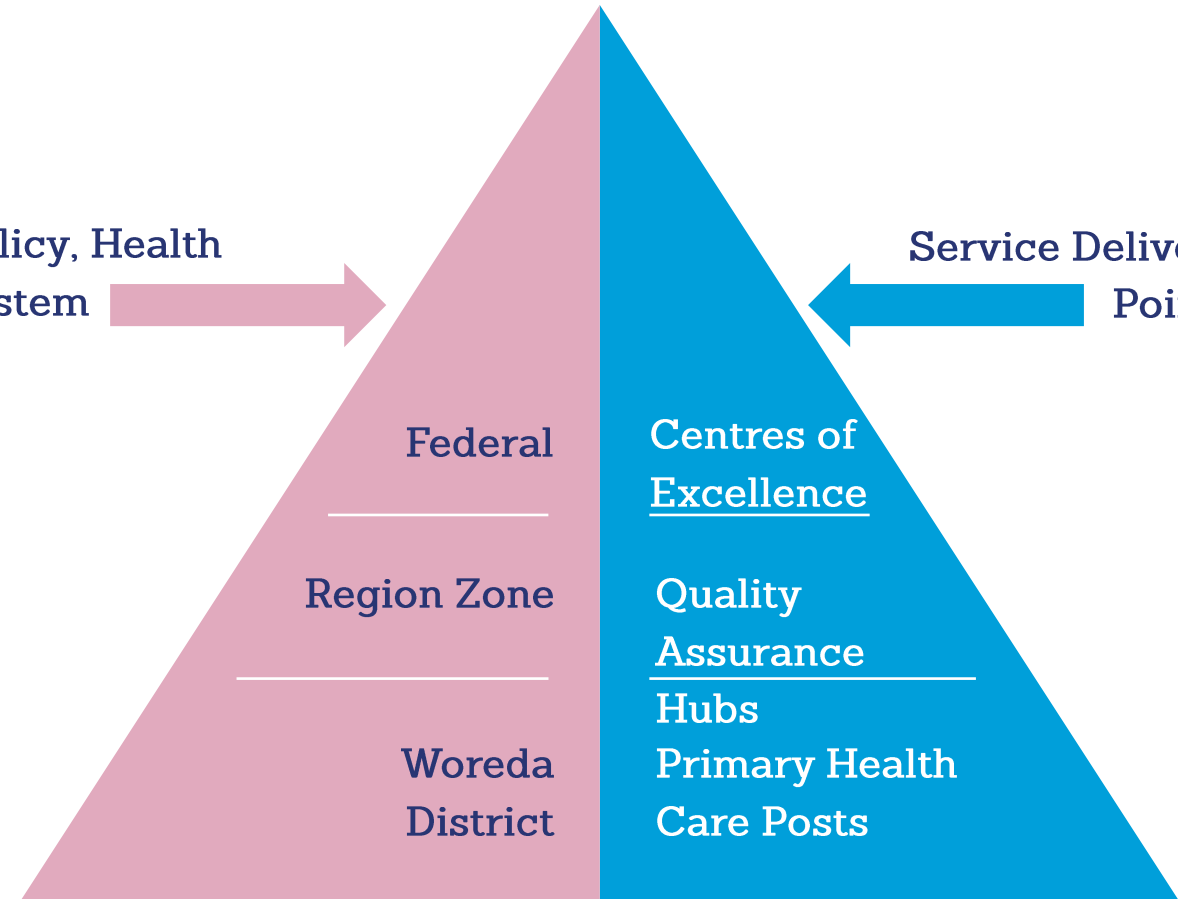
Referrals and linkages between primary health posts and citizens



Policy, Health system



Service Delivery Points



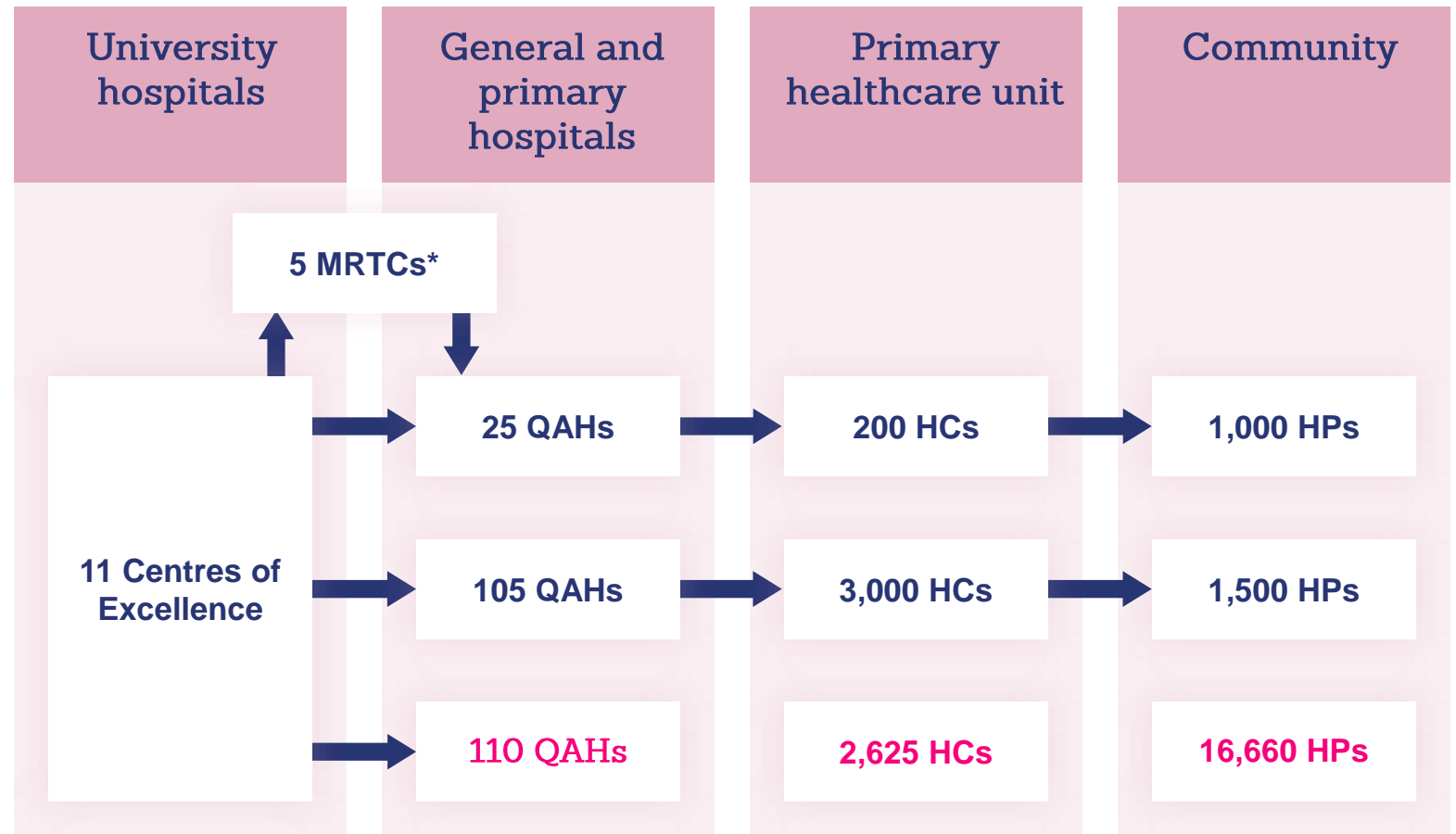
Catchment based clinical mentoring and supportive supervision model

Support the with virtual technology

From phone follow up, SMS, using social medial platforms, and setting up/piloting video conferencing

Centres of Excellence with clustered Quality Assurance Hubs have telegram group

5 Centres of Excellence and 18 Quality Assurance Hubs have selected, equipped with video conferencing facilities and virtual mentoring

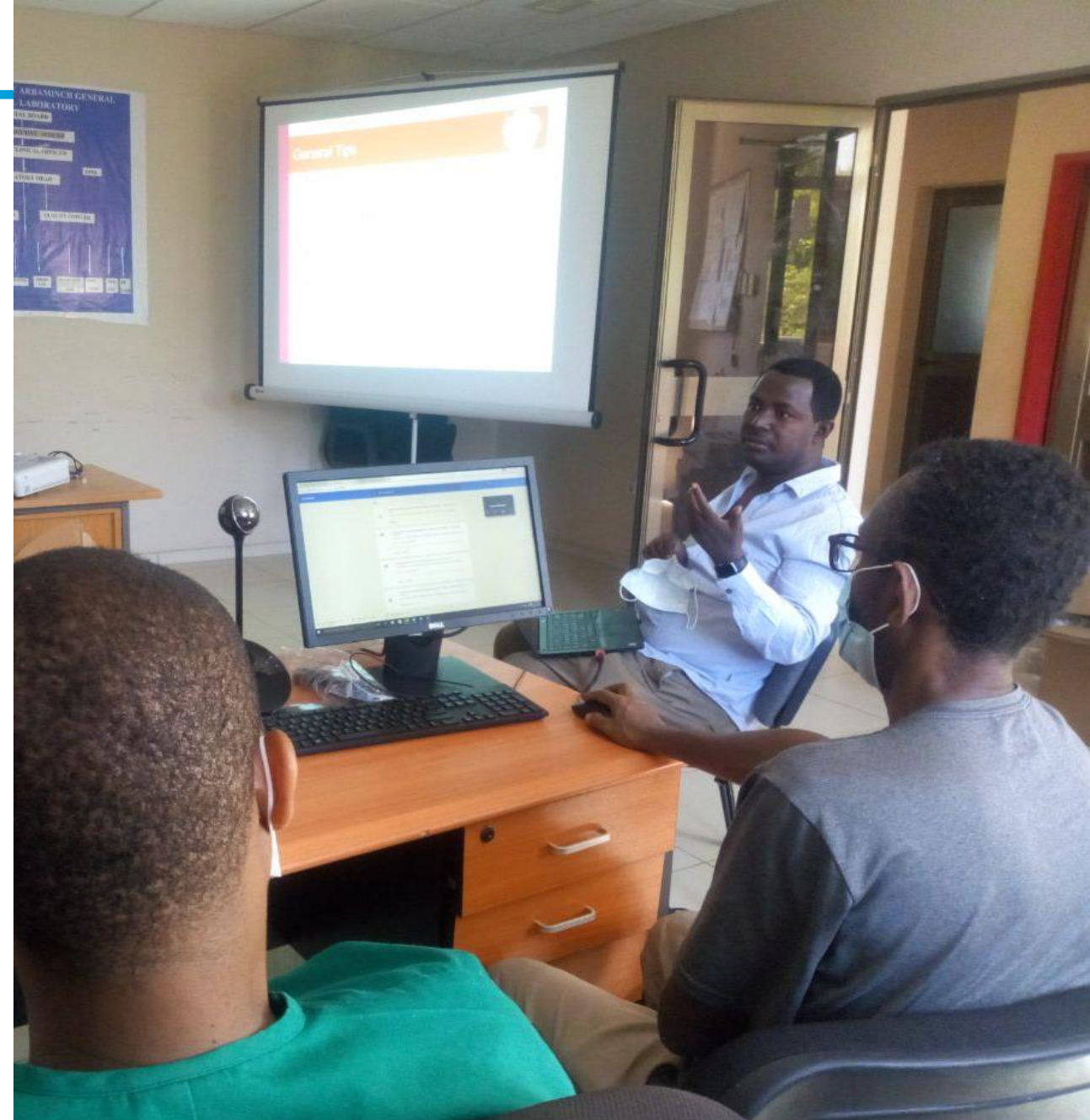


Digital Health – Modeling innovation and use of technology

Support with virtual technology

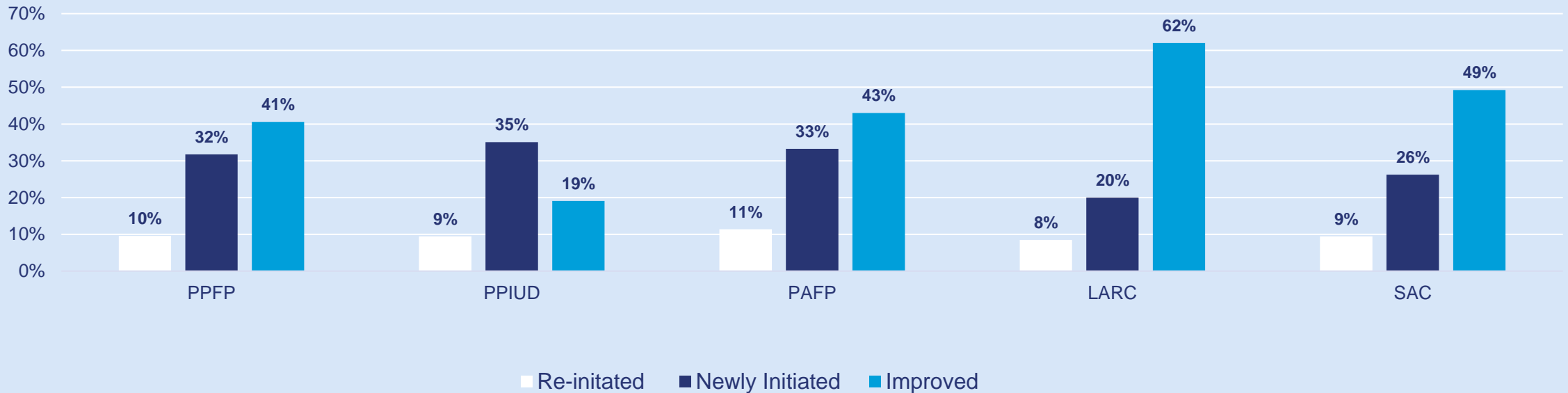
From Phone follow up, SMS, using of social medial platforms like telegram group, up to setting up/piloting video conferencing

- Centers of Excellence with its clustered Quality Assurance Hubs have telegram group
- Based on assessment, 5 Centers of Excellence and 18 Quality Assurance Hubs have been selected, equipped with video conferencing facilities and successfully run with virtual mentoring



Improved family planning and abortion services at public health facilities

Changes observed as a result of this model (N=738)



Key lessons

01

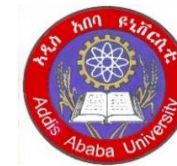
The model **strengthened sustained capacity in the public health system**

02

Catchment Based Clinical Mentorship **improves the skills of providers at last mile primary health care units**

03

Virtual mentoring such as video conferencing and similar platforms **can be used in future**





Anna Mackay
Senior Director, Global Programmes and Philanthropy

Key Learnings

Intentional partnerships and monitoring to ensure last-mile impact: A key enabler to increase reach and impact



Mentorship & Competency Assessments: Key to improved clinical quality and choice



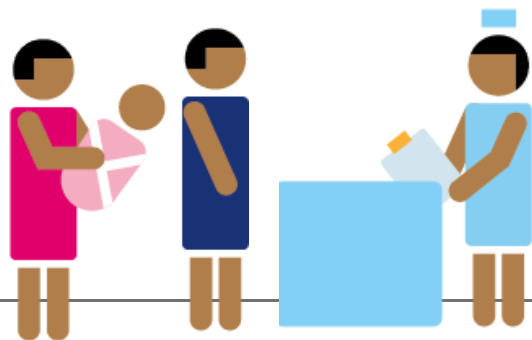
Pairing Clinical Training with VCAT and client feedback: Enhances providers' ability to deliver high quality, client-centred, rights based services



Evidence-based advocacy: Use data and research to inform policy and practice changes



Successful transition to government ownership is complex, gradual and not always linear



Thank you for joining

We look forward to continuing the
conversation

